

The Harvey Practice

Patient Feedback

May 2024

2 patients left us feedback

100%





patients likely to
recommend us

0%








patients unlikely to
recommend us

(0% didn't answer or gave a neutral response)

Spread of responses

Online	1	
Paper	1	
App	0	
Other	0	

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?

Extremely likely	2	
Likely	0	
Neither likely nor unlikely	0	
Unlikely	0	
Extremely unlikely	0	
Don't know	0	
Not answered	0	

Can you tell us why you gave that response?

Patient/Mum came into reception to thank Dr Batchelor personally for saving her son's life and listening to her (mum), being so attentive, supportive and doing her job to the best of her ability.

Dr batchelor recently saved my son's life. She diagnosed something that 5 doctors at Poole hospital refused was possible. We persisted and eventually was heard by the Poole doctors who confirmed an immediate operation was needed to save his life. She took the time to get to know all the symptoms and if it wasn't for her I don't know what would have happened to our baby. She also previously helped me through a missed miscarriage where a d&c operation failed and yet again I was told on 3 separate visits to a&e Poole that it was just a period and the operation had worked. After taking the time she advised me she thought it wasn't a period and when I finally returned I was told by Poole that the GP was yet again correct and it had failed which resulted in another op.

Positive comments

None currently reviewed for this month.

Negative comments

None currently reviewed for this month.